

20 June 2018

Dear Parent/Carer,

From 1 July 2018, Harrogate and District NHS Foundation Trust (HDFT) will be providing the 0-19 Healthy Child Programme Service in Sunderland and Gateshead, transferring over from South Tyneside NHS Foundation Trust (STFT). This will form part of a new approach to working with children, young people and families.

The 0-19 Service will work with children, young people and families in your area and will be made up of Health Visitors, Public Health Nurses and support staff delivering on the Healthy Child Programme.

Staff from STFT will be transferring across to HDFT on 1 July 2018. HDFT will work with children, young people and their parents/carers in a variety of settings including schools, health centres, GP surgeries, youth venues and in the family home.

The team will offer routine health checks on children starting school and on transfer to secondary schools. In addition, it will work closely with nurseries, schools and colleges to improve the health and wellbeing of children and young people. It will continue to be responsible for measuring and weighing children as part of the National Child Measurement Programme.

Every school and GP practice will continue to have a Named Public Health Nurse to ensure communication and referrals into the service are easy and accessible.

To ensure the continuity of care a summary or a copy of records used to deliver these services will be transferred to or shared with HDFT in order to allow them to continue to provide a high quality service.

We are working closely to focus on making sure services transfer smoothly across to them and there is no gap in care being provided.

For those affected we have included a frequently asked question sheet which may answer queries that you may have relating to transfer of data. However if you have any concerns regarding this change of service or require further information please contact 0191 283 1936.

Yours Sincerely

South Tyneside
NHS Foundation Trust

Harrogate and District
NHS Foundation Trust

PTO – Frequently Asked Questions for those affected

Frequently Asked Questions for those affected

Where will our information be held?

Your current health record will transfer from South Tyneside Foundation Trust (STFT) to Harrogate and District NHS Foundation Trust (HDFT) and will be held securely on our child health information system which is called SystmOne. This is to ensure that we are able to continue to provide the best care for you and your family. STFT will hold any historical health records in an archive which you will be able to access by contacting them directly.

Can I see my school nursing, health visitor or family nurse record?

Yes, Data Protection legislation allows you to find out what information is held about you, on paper and computer records. If you wish to see a copy of your records you should contact your healthcare professional and they will advise you further. You are entitled to receive a copy of your records. In certain circumstances access to your records may be limited, for example if your records contain information relating to another.

Who else will you share my information with?

We may share your information with organisations who may contribute to your support. These could include:

- Your GP and any other NHS organisation
- Audit organisations
- NHS Digital

What is my information used for?

Your records are used to help us to provide you with the best possible care and support. It is important that your records are accurate and up to date as this will help the staff who are working with you so they can provide you with the support you need, when you need it.

If you have a concern or problem with your care, your records will help us with any investigation. We may also use your information to improve the services we provide to you through audits and monitoring.

Will you keep my health records confidential?

We are required by law to keep your information confidential. However we have to report certain information to the appropriate authorities. This is only provided after permission has been given by a qualified professional.

Information we must share includes:

- Birth notification
- Where we encounter a public health concern for example, meningitis and measles
- When a formal court order has been issued